



## **Booking Conditions**

### **Booking, Deposits & Payment**

A deposit of **£100** per person must be paid to secure your booking. Upon receipt we will forward confirmation of your booking. Please ensure that you carefully read the booking confirmation and inform us of any inaccuracies as soon as possible.

The balance will be due 10 weeks prior to your arrival. We will inform you of this date once your booking is made however it is your responsibility to ensure payment is forwarded within the relevant timescale.

If your holiday is due to commence within 10 weeks or less at the time of booking then the full amount will be payable when making your booking.

### **Changes or cancellation**

Please let us know as soon as possible if you need to cancel your booking with Green Mountain Chalets. The following charges will apply when making a cancellation:

If you inform us of the cancellation more than 10 weeks prior to your holiday we will retain your deposit of **£100** per person.

If a cancellation is made between 10 weeks and four weeks prior to the start of your booking you will be responsible for payment of 50% of the total cost of the booking.

If a cancellation is made less than four weeks prior to the start of your holiday the full amount will be payable and no refund will be provided.

If we need to make any amendments to your booking we will let you know as soon as possible. If any changes are not acceptable to you then we will refund your deposit and any payments made towards the balance of your holiday.

We will not be held liable for any changes caused by actions outside our control or by force majeure.

### **Accompanied skiing, boarding & walking**

This is provided free of charge and any guests accompanying us will ski, board and walk at

their own risk. We cannot be held responsible for any accidents or injury however caused.

## **Insurance**

All our guests are required to have adequate insurance cover. We may request proof of insurance upon your arrival at the Chalet. If you are found to have insufficient insurance, you will be obliged to purchase a policy in resort.

## **Damage to the Chalet**

If during your stay you cause any damage to the chalet, fittings or equipment you will be liable for the cost of repair or replacement. If your behavior or that of any member of your party seriously impairs the enjoyment of the other guests, we reserve the right to refuse to further accommodate the individual(s) and contractual obligations to that individual(s) will cease.

## **Website**

All information on our website is correct to the best of our knowledge. We make every effort to keep any information relating to the resort up to date.